Surge Response Role Profile (Health)				
Job Title	Health Delegate			
Classification Level	D - Technical support and expertise			
Immediate Supervisor's Title	To be completed by line manager			
Number of Direct Reports (if applicable)	To be completed by line manager			
Number of Indirect Reports (if applicable)	To be completed by line manager			

Job purpose

The Health Delegate's responsibilities vary greatly from one deployment to another, due to the broad range of public health interventions that can be required in the emergency and non-emergency context. Health Delegate focuses on health assessment, programme development, technical support and coordination in the areas of water borne-, vector borne- and vaccine preventable diseases, maternal and child health, nutrition and epidemiology. Health Delegate are not expected/required to be specialists in all areas but will rather be selected for deployment based on the best possible match of programme needs and demonstrated individual competencies. The Health Delegate proposes evidence-based strategies and responses based on international norms in an integrated approach developed in line with the organisational priorities, including protection.

Role (Job Requirements)

Job duties and responsibilities

- 1. Assess emergency and non-emergency health needs of the targeted population and a level of functionality of health services (public and private) and their actors in the referral pathway
- 2. Based on the assessment lead a development of actions to adequately respond to the health needs of target populations taking into consideration specific needs of vulnerable groups such as children under five years old, women, the elderly, etc.
- 3. Provide technical support to implementation of actions to adequately respond to the health needs in Primary Health Care (PHC) facilities or Mobile Health Units
- 4. Identify gaps in emergency services and provide support with the hospital team for evaluation and involvement when needed
- 5. Identify and support the community referral system to appropriate health services and management of mortal remains
- 6. Ensure a continuum of care for beneficiaries from the community (support to First Aid and TBA networks) to hospital care, from support to existing Emergency Medical Systems and safe access to hospital care
- 7. Provide guidance and technical support in development of contingency plans and strengthening of outbreak preparedness and response capacities of the partners
- 8. Plan and roll out Infection Prevention and Control measures in pre-hospital care activities, health facilities, blood banks etc.
- 9. Ensure regular medical supplies in respect of MedLog ordering, storing and delivering norms
- 10. Communicate to relevant stakeholders and report internally on health context, needs, programme results and challenges

Duties applicable to all staff

1.	Actively work towards the achievement of the organisation's goals	
2.	2. Abide by and work in accordance with the Red Cross and Red Crescent principles	
3.	Perform any other work-related duties and responsibilities that may be assigned by the line manager	

Profile (Position Requirements)

Education	Required	Preferred
Degree in Medicine or Bachelor's in nursing (with a course of minimum 3 years)		
Postgraduate master's degree/diploma in Public Health, Tropical Medicine and/or Health Management		
Valid license to practice in your country of residence	•	
Experience	Required	Preferred
At least 5 years of postgraduate clinical experience	•	
Solid experience in conducting assessments and designing and management of health programmes	•	
Experience with public health in emergency management	•	
Experience in at least 2 technical areas (water borne-, vector borne- and vaccine preventable diseases, maternal and child health, nutrition)	•	
Experience in outbreak preparedness and response	•	
At least 2 years of professional experience in working in low-resource setting in a cultural context other than your own	•	
Knowledge & Skills		Required
Strong programme management skills	•	
Strong coordination skills		
Strong interpersonal skills		
Good understanding of the Red Cross and Red Crescent Movement	•	
Sensitivity to cultural, ethnic and gender diversity	•	
Able to adapt to harsh living conditions and/or unstable security environment	•	

Core Competencies	Tier 1	Tier 2	Tier 3
Movement context, principles and values	•		
The Movement in the humanitarian sector	•		
Coordination		•	
Assessment		•	
Programme management & reporting		•	
Information management	•		
Resource management	•		
Direction setting and operational objectives	•		
Safety and security	•		
Community engagement and accountability	•		
Protection, gender and inclusion	•		
Environmental sustainability	•		
Collaboration and teamwork	•		
Conflict management	•		
Interpersonal communication	•		
Cultural awareness	•		
Judgement and decision making	•		
Motivation	•		
Personal resilience	•		
Integrity	•		

Languages	Required	Preferred
Fluently spoken and written English	•	
Good command of at least one more IFRC official language (French, Spanish or Arabic)		•