



Surge Response Role Profile (Health)

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| Job Title | General Practitioner |
| Classification Level | D - Technical support and expertise |
| Immediate Supervisor's Title | To be completed by line manager |
| Number of Direct Reports (if applicable) | To be completed by line manager |
| Number of Indirect Reports (if applicable) | To be completed by line manager |

Job purpose

The General Practitioner works as part of the ICRC or the IFRC medical team and ensures clinical care of patients in a timely and correct manner according to the internationally recognised standards and protocols. The General Practitioner is involved in health clinics, mobile health units and hospital structures in often scarce resources and in challenging security environments. S/he will be the clinical referent for all activities in the general medical care unit/wards.

Role (Job Requirements)

Job duties and responsibilities

1. Supports the establishment of general medical care provided by health clinic or inpatient unit at the hospital, in collaboration with nursing and other medical team members
2. Provides advice on the organisation and management of general medical care unit/ward, including admission, transfer and discharge criteria
3. Organises triage, ward rounds and consultations
4. Keeps patients and families informed of the treatment to be followed, checking that they have understood
5. Ensures that professional autonomy and confidentiality are respected, and demonstrate a good attitude and bedside manner towards patients and their caregivers
6. Promotes and maintains internationally-recognized standards of medical, applying National protocols when available and/or World Health Organization (WHO) suggested protocols in the absence of National protocols
7. Ensures efficient and appropriate use of available pharmaceuticals by both international and local medical and nursing staff, making necessary adjustments based on drug availability and drug-resistance patterns
8. Plans and implements relevant teaching/training on above points for both international and local medical staff
9. Ensures that referral and/or transfer mechanisms are functioning
10. Ensures that patient documentation is consistently filled out by international and local medical staff, ensuring that medical records are written clearly and precisely including treatment and/or discharge plans
11. Reports on medical activities, including any relevant qualitative and quantitative data (including filling out surveillance forms (HIS)) as requested by the Senior Medical Officer
12. Ensures measures for prevention and respond to the disease outbreaks
13. Implements quality assurance tools to ensure compliance with medical standards, policies, guidelines and protocols
14. Ensures quality of care through regular staff training, meetings and evaluations

Duties applicable to all staff

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| 1. | Actively work towards the achievement of the organisation's goals |
| 2. | Abide by and work in accordance with the Red Cross and Red Crescent principles |
| 3. | Perform any other work-related duties and responsibilities that may be assigned by the line manager |

Profile (Position Requirements)

| Education | Required | Preferred |
|--|----------|-----------|
| Degree in Medicine | ⊙ | |
| Valid license to practice in your country of residence | ⊙ | |
| ATLS certification or ATLS-refresher course, from within the last 5 years | | ⊙ |
| Tropical Medicine Course and/or diploma in infectious disease | ⊙ | |
| Health ERU Training (provided by the Red Cross) | | ⊙ |
| Experience | Required | Preferred |
| At least 5 years' relevant postgraduate experience | ⊙ | |
| Experience of managing & supporting staff | ⊙ | |
| Minor surgical and obstetrical experience | | ⊙ |
| Experience of setting up the general medical care unit/wards, and technical inputs for complex cases | | ⊙ |
| At least 2 years of professional experience in working in low-resource setting in a cultural context other than your own | ⊙ | |
| Knowledge & Skills | Required | |
| Can organize and manage the medical care in low-resource settings | ⊙ | |
| Comfortable with both adult and paediatric patients | ⊙ | |
| Skills in training facilitation, coaching and development of staff | ⊙ | |
| Strong interpersonal skills | ⊙ | |
| Good understanding of the Red Cross and Red Crescent Movement | ⊙ | |
| Sensitivity to cultural, ethnic and gender diversity | ⊙ | |
| Able to adapt to harsh living conditions and/or unstable security environment | ⊙ | |

| Core Competencies | Tier 1 | Tier 2 | Tier 3 |
|--|--------|--------|--------|
| Movement context, principles and values | ⊙ | | |
| The Movement in the humanitarian sector | ⊙ | | |
| Direction setting and operational objectives | ⊙ | | |
| Safety and security | ⊙ | | |
| Community engagement and accountability | ⊙ | | |
| Protection, gender and inclusion | ⊙ | | |
| Environmental sustainability | ⊙ | | |
| Collaboration and teamwork | ⊙ | | |
| Conflict management | ⊙ | | |
| Interpersonal communication | ⊙ | | |
| Cultural awareness | ⊙ | | |
| Judgement and decision making | ⊙ | | |
| Motivation | ⊙ | | |
| Personal resilience | ⊙ | | |
| Integrity | ⊙ | | |

| Languages | Required | Preferred |
|--|----------|-----------|
| Fluently spoken and written English | ⊙ | |
| Good command of at least one more IFRC official language (French, Spanish or Arabic) | ⊙ | |